



Esna Officelinx

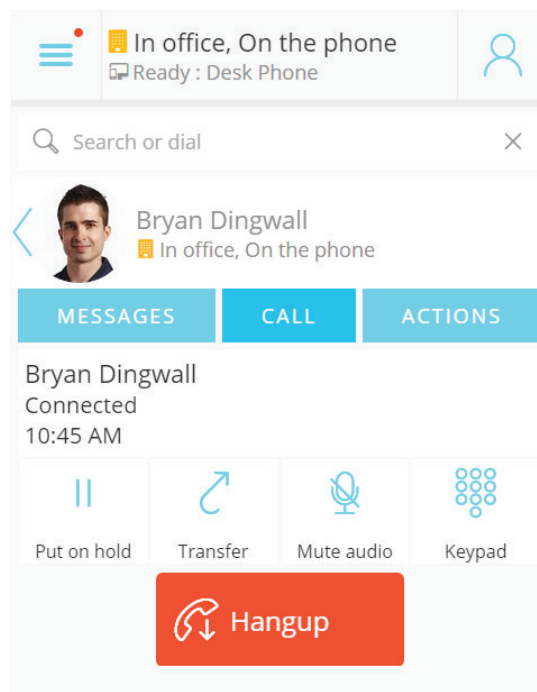
MESSAGING + COLLABORATION

Get more done through better communication and collaboration

Esna Officelinx is a powerful next-generation collaboration solution that embeds real-time communications inside cloud-based business applications to improve team engagement and boost productivity, including:

- ➔ Unified messaging with voicemail that integrates voice and fax messages with email and social collaboration applications from, Google, Microsoft, IBM, and others.
- ➔ Real-time communication applications like voice and instant messaging (IM) communications, presence, click-to-call, and geo-location mapping integrated inside cloud-based business applications.
- ➔ Click-to-connect to voice conferencing and online meetings.

Officelinx interoperates with SIP or TDM based phone systems and is purpose-built to work across multiple environments simultaneously. It is available for Windows and Mac, as well as Android, iOS, Windows Phone and BlackBerry smartphones and tablets. With Officelinx you choose how to connect, communicate and collaborate with others using the applications and devices of your choice.



Collaborate inside the applications you use everyday

Connect, communicate and collaborate with others in any web application or web page. With Officelinx and Esna's iLink Pro Chrome browser extension/Internet Explorer add-on, you have instant access to IM, voice communications, click-to-call, presence and location sharing right from the Web, without any software.

Quickly connect with others

Connect with the people you want to communicate with by knowing where they're located and their availability in real-time. Officelinx presence and geo-location services integrated with Google Maps makes it easy to find others or to share your location, which leads to speedier responses, quicker decisions and faster problem resolution.

Work more efficiently

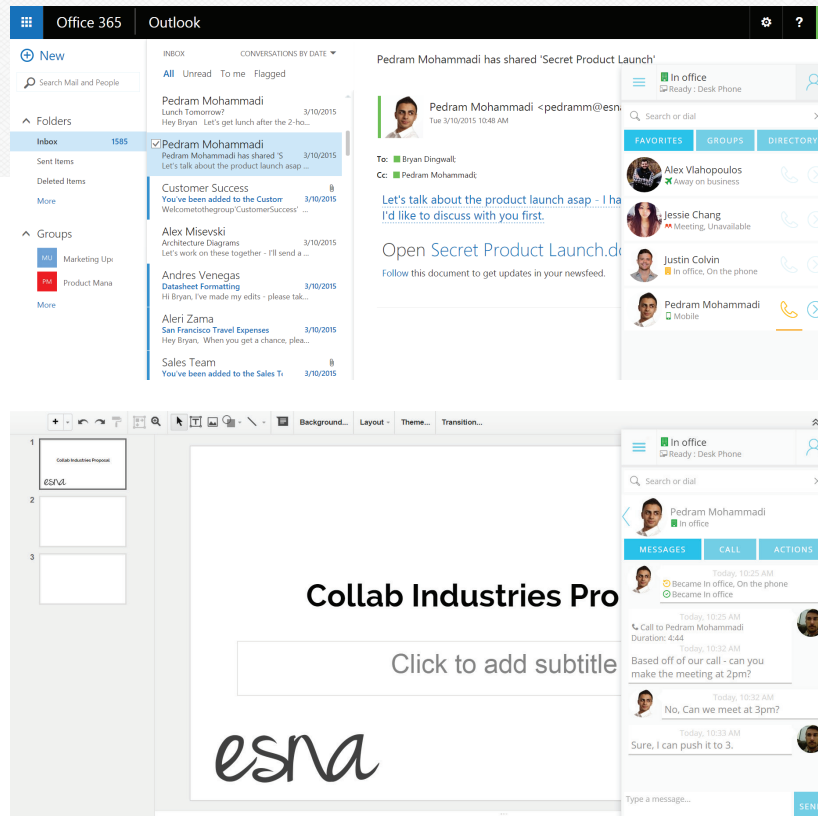
Officelinx delivers your voice and fax messages into the applications you use most like email and social collaboration. Manage emails, voice messages, faxes and social updates from one inbox. Access any message from any web browser on any desktop or mobile device.

Go mobile

Officelinx and Esna's iLink Pro Mobile integrate your smartphone with your company's phone system. Make and receive calls using one unified phone number, manage calls on your smartphone like you would on your desk phone (hold, transfer, send to voicemail) and use your smartphone's location services to intelligently route calls to different devices based on your physical location.

Key Features

- ① **UNIFIED MESSAGING:** Access and manage voice messages and faxes in the same inbox as your email. Resolve messages to your contacts, escalate any message thread to a live voice or video conversation and even share messages on social media. Voice messages are converted to MP3s and can be transcribed to text.
- ① **REAL-TIME PRESENCE:** Easily see when others are on or off the phone and if they're free or busy. Officelinx pulls phone presence from your company's phone system and displays it next to your contacts' photos. Google Apps users can integrate their Google Calendar with Officelinx to automatically share their location and availability.
- ① **INSTANT MESSAGING:** Chat with others; easily add people to any IM session, share your location right within the chat window and escalate to voice or video meeting tools such as Hangouts, WebEx or Scopia.
- ① **CLICK-TO-CALL:** Click on any number or extension and place calls from any web page inside a Chrome or Internet Explorer browser. You can select the device you want your call to be sent to including mobile devices.
- ① **FIND ME/FOLLOW ME:** Use a single unified number that calls the right phone at the right time, regardless of your location.
- ① **CALENDAR INTEGRATION:** Greet callers and route calls to different devices or voicemail based on your free/busy status in your calendar (available with Google Calendar only).
- ① **INTEGRATED FAX:** Send and receive faxes right from your inbox or smartphone. Incoming faxes can be automatically organized and stored on Google Drive.
- ① **COMPLETE MOBILITY:** Integrate your smartphone with your company's phone system and manage mobile calls as if you are in the office. Place callers on hold, transfer calls, send calls to voicemail and take calls out of voicemail all from your mobile device.
- ① **GEO-LOCATION SERVICES:** Leverage your smartphone's location services to share your location with others, to see other people's location and route calls to different devices based on your physical location.
- ① **FIXED-TO-MOBILE CONVERGENCE:** Seamlessly move calls from one phone to the other. Begin a call on your mobile phone and move it to your desk phone without interrupting the conversation.
- ① **SPEECH ENABLED:** Navigate your email, calendar and contacts using just speech. You can even have emails read to you over your phone.



- ① **AUTO ATTENDANT + IVR:** Use a speech-enabled auto attendant to greet callers in different languages, route calls and retrieve information. Callers can dial one number and simply say the name of the person they want to reach.
- ① **HIGH AVAILABILITY:** Officelinx scales up to 2,000 concurrent voice sessions and 20 voice servers and can be implemented as SIP to SIP trunks and extensions, or SIP to TDM gateways. Its distributed architecture over multiple servers ensures true active redundancy, massive scalability and disaster recovery. Leverages VMware vSphere and Microsoft Hyper-V 2012 to ensure scalable and always available UC services.
- ① **BROAD INTEROPERABILITY:** Officelinx is PBX independent and integrates with over 250 traditional and IP-based phone systems either individually or at the same time.

Technical Facts

- ① Scales up to 2,000 ports and 20 voice servers
- ① Can be implemented as SIP to SIP trunks and extensions, or SIP to TDM gateways
- ① Distributed architecture over multiple servers ensures true active redundancy, massive scalability and disaster recovery
- ① Leverages VMware vSphere or Microsoft Hyper-V 2012 to ensure scalable and always-available communication services
- ① PBX independent and can integrate with over 250 traditional and IP-based phone systems individually or simultaneously
- ① Available for Windows, Mac, Android, iOS, Windows Phone and BlackBerry