



LINKING **HOSPITALITY** PLATFORMS WITH REAL-TIME COMMUNICATIONS

TELEPHONY OFFICE-LINX hospitality module connects seamlessly with Property management reservation systems—This module delivers a unique voice mail service to hotel guests. Seamless integration, decreased labor costs, staff efficiency help improve customer experience and overall satisfaction - the competitive edge you've been looking for.

TELEPHONY OFFICE-LINX offers a messaging system for every type of property, from a 10 room Bed & Breakfast to a Gaming/Casino property with thousands of guest rooms! Telephony Office-LinX integrates guests check-in/out, room voice and fax messaging, wakeup calls and maid service in one simple to manage communication server.

What does it all mean to a Hotel or short/long term stay property

The Hospitality module enables **TELEPHONY OFFICE-LINX** to seamlessly connect with any hotel booking and reservation system.



Integrated routing and telephony will eliminate wasted calls to front desk staff increasing productivity and customer service!

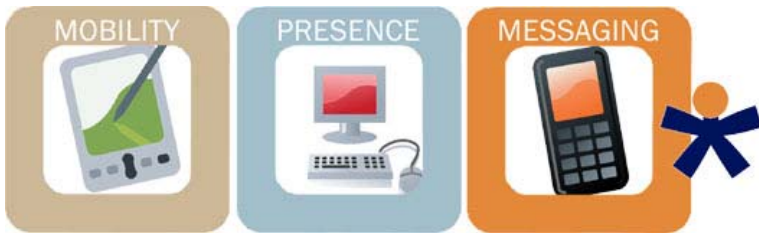
The hospitality module enables Telephony Office-LinX to integrate with Hotel Packages to automatically perform hotel routines on mailboxes, such as check-out and message redirection. The additional features that PMS offers to the end-user are:

- ◀ When a check-in function is performed on an extension, the mailbox is automatically logged in and the tutorial is activated. The first time the user calls into his/her mailbox he/she will be greeted with a welcoming tutorial.



Simply
the best way to communicate!





UNIFY & SIMPLIFY

all your daily communications

THE HOST IN HOSPITALITY

- When a check-out function is performed the mailbox logs itself out and automatically re-routes messages that have not been deleted to another mailbox where they can still be retrieved.
- When users pickup messages, the messages automatically play, and users can only save or delete the messages. This option can be changed so that a default action, either *save* or *delete*, can be automatically performed once a message is listened to.
- Operators can take text messages for guest and send them directly to the guests voice mailbox with the web interface.

When users access their mailboxes, they only have options to save, delete or review messages, and listen to the time and date the message was received

ADVANCED FEATURES

- Automated check-in/out and room moves
- Maintain mail for checked-out guests
- Automated greetings for guests
- Automated language response based on guest profile
- Secure guest directories and personalized mail
- Guest information and news
- Speech enabled secure guest directory

SUPPORTED HOSPITALITY PLATFORMS

Centrigram Standard	Capa
Fidelio/Fidelio Express/Fidelio SSM	Landmark
MSI	Ramesys
Northwind's Maestro	Choice Hotel International
Control LodgeLINK II	

SOFTWARE SPECIFICATIONS & SYSTEM REQUIREMENTS	TELEPHONY OFFICE-LINX™
Ports	4-288
Rooms	20,000 included
Maximum Mailboxes	20,000
Hours of Storage	Every 10MB of Hard Drive space equates to 1 hour of voice storage
PBX Integration	Inband/SMDI/Digital set emulation
IP Integration	Tapi/SIP*.wav
CSTA Support ¹	Optional
Multilingual Support ²	1 Language included
Email Support	SMTP/POP3/IMAP
Fax	1 Soft Fax Port
SYSTEM REQUIREMENTS	
Pentium 4 Processor	✓
SVGA Graphics Card	✓
DVD Drive	✓
Operating System	Microsoft® Windows® XP Professional/2000 Workstation/2003
Minimum RAM	1.2GB
HD Space	40GB

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