

UNIFY & SIMPLIFY

all your daily communications

COMMUNITY OUTREACH

Solutions using Voice Processing Technology on behalf of Students, Teachers and Parents
24hr Hotline for Homework Assignments

The Telephony Office-LinX™ platform allows students to get their homework right away, 24hrs a day. A simple call from a touch-tone phone is all it takes to stay informed and receive the latest homework assignments.



HOW DOES IT WORK?

With the Telephony Office-LinX voice menus and IVR (interactive voice response) module, users can create custom *Homework Hotline* that can greet callers and instruct the user on how to retrieve their homework assignments. A caller will simply need to press a touch-tone number to access their assignment. The *Homework Hotline* is easy to implement and simple to use. School staff can control selections and update message recordings with ease.

The IVR module allows custom applications to be created that include the ability to call parents and inform them of student absences, school activities and emergency messages—saving money, manpower, labor costs, paper and postage. The Telephony Office-LinX voice processing system can call parents and deliver vital information by leaving a private message.

KEY FEATURES

24hr Information Hotline—Use this feature to give Parents access to daily school information such as...

- ▶▶ School schedules
- ▶▶ Field trips
- ▶▶ Guidance and attendance information
- ▶▶ Extra curricular activities
- ▶▶ Practice/Game schedules

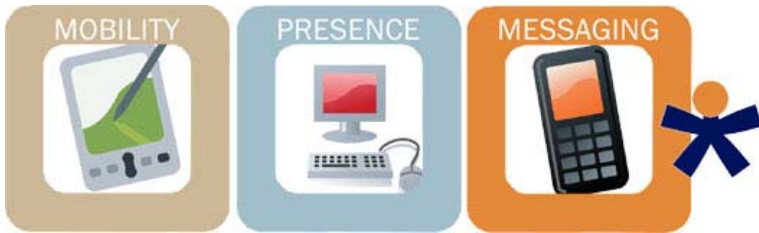
Parents have access to school information around the clock. The main school phone number can also be forwarded to Telephony Office-LinX system after hours and access all of the voice processing features.

Telephony Office-LinX™ can make over 100 calls per hour using one line, and can be configured with 2-64 lines unlike other systems that reach a maximum of four. Telephony Office-LinX can be used for small and large schools or used in a large district as a centralized system.



Simply
the best way to communicate!





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HOW DOES IT WORK?

Homework Hotline—Parents and students have the convenience of retrieving assigned homework using any touch-tone phone.

Teachers can record assignments in minutes. Parents can stay current with their children's homework assignments and students are required to become more responsible.



Grades Hotline

Telephony Office-LinX has an add-on IVR interface and text-to-speech module, which can read text from any database and convert it to speech. For example, with a central database of students containing marks and personal records, Telephony Office-LinX will login by authenticating their password and voice their grades over the telephone. This convenient system is helpful to parents who may not have Internet access to view information. The IVR interface can be used for unlimited applications.

Distribution List Maintenance

Used to create customized phone lists, such as staff lists, PTA member lists, class lists, etc. A daily absent list can also be created for schools with no student information systems.



Absent Caller & All School Caller

Use the Telephony Office-LinX system to telephone parents and report absences and/or call all parents. The built-in text-to-speech feature will say the student's name, so parents will know which one of their children was absent.

The Telephony Office-LinX platform can be automated to telephone parents and report absences with the IVR interface.

Application Benefits

- ▶▶ Efficient and accurate way to listen to homework assignments by class
- ▶▶ Allows parents to participate and motivate students for class assignments
- ▶▶ Allows students who miss class due to illness to keep up with homework assignments
- ▶▶ Only items that have changed need to be updated
- ▶▶ Parents have an easy and secure way to communicate with they teacher, when they're not physically available
- ▶▶ Teachers no longer need to have a dedicated telephone to communicate with parents and students



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