

Esnatech enables businesses to integrate **voice, mobility** and **presence** with the Cloud and Google® Apps.



Every Call Represents a New Opportunity

As a Real Estate Broker a key part of your business success is the ability for your agents to get and stay connected with their clients and prospects. Good communication is essential to manage the constant changes in today's real estate market and to take advantage of opportunities that can come up at a moment's notice.

You want to provide your clients with great customer service and that means all incoming calls must be handled quickly and efficiently. Unfortunately the high cost of maintaining a full-time staff to answer phones, to fulfill prospect inquiries and to take messages makes this challenging.

Esnatech Office-LinX™ provides an integrated voice, email and fax messaging solution that automatically manages your inbound calls. Office-LinX answers calls courteously and efficiently. It provides callers with the information they're looking for and directly connects clients and prospects with an agent. With Office-LinX your company can reduce the number of voice-mail messages and increases real-time conversations.

Office-LinX is a complete unified communication solution that is easy to use and offers:

- Voice and fax bulletin boards that allow your callers to choose to hear pre-recorded information and request listing documents to be sent by fax or email.
- Call routing tables that route calls based on Caller ID (CLID) or PIN to a specific agent or custom options for that caller.
- Mobile access to retrieve and respond to voice mail messages by email
- Presence management tools that offer immediate notification of availability and easy access for remote users.

ABOUT OFFICE-LINX™

Our Unified Communications solutions provide simple integrated Unified Communication services for small to large size enterprises. They integrate Google Apps with the existing phone system, including voice integration support for Cisco, Avaya, Nortel, Siemens, Alcatel PBX as well as over 250 different legacy phone systems. It is a purely IP integrated voice application so it can extend integration to any new IP phone system as well as any hosted voice platform. The three key technologies include: unified messaging, rich phone presence, call control, and mobility integration.



esnatech®
Office-LinX™
unified communications

Esnatech enables businesses to integrate **voice**, **mobility** and **presence** with the Cloud and Google® Apps.



Improve Service and Reduce Costs with Office-LinX

- **PUT YOUR STAFF TO BEST USE**—Office-LinX allows callers to direct themselves to the appropriate information, or connect directly with an agent. Your staff is better able to service potential clients, and simultaneously maintain a high-level of service to customers.
- **SERVE YOUR CUSTOMERS IN THEIR PREFERRED LANGUAGE**—Office-LinX supports up to 9 different languages.
- **SAVE TIME AND MONEY**—Office-LinX voice or fax bulletin boards reduce associated costs with printing and mailing documentation, instructional materials and internal memos. Unlike printed information, voice and fax bulletins can be updated instantly changing the recorded message or storing a new fax. Office-LinX voice forms eliminate the expense of printed forms and can be modified quickly. Information can be collected and distributed around the clock.
- **INCREASE CUSTOMER SATISFACTION**—your callers can reach the right person 24hrs/day. Office-LinX provides this service without busy signals, being placed on hold or transferred during busy call-traffic periods.
- **OFFICE-LINX SINGLE DIGIT MENUS ANSWER CALLS**—callers hear options that direct them to the individual or recorded information and allow them to efficiently accomplish their tasks



Copyright 2011 Esna Technologies Inc. All rights reserved. Esnatech, the Esnatech logo, and Office-LinX are trademarks of Esna Technologies Inc. All other company and product names are trademarks of their respective owners. Specifications and other information are subject to change without notice. Printed in Canada

Esna Technologies Inc. (Esnatech)
30 West Beaver Creek Rd., Suite 101
Richmond Hill, ON
L4B 3K1
1-800-565-3762