

OFFICE-LINX USER FEATURE COMPARISON

FEATURES/USER TYPE	DESCRIPTION	BASIC UM	ADV. UM	UC
WEB CONFIGURATION ACCESS (MAILBOX ADMINISTRATION)	Ability for users to manage their mailbox settings through a personal web portal	Y	Y	Y
MOBILITY				
FOLLOW-ME SERVICES	Ability to assign various numbers to your profile and location (one active number per profile)	Y	Y	Y
FIND-ME SERVICES	Ability to assign and have multiple numbers assigned per profile (sequential or broadcast call)	N	N	Y
ENHANCED CALL CONTROL	Ability to hold, transfer and hand off calls on any device	N	N	Y
ALL CLIENTS - PHONE, EMAIL, PC MOBILE, WEB				
ACCESS TO CONTACTS	Enabling personal contacts to be stored in your profile, to allow dialing and live reply to messages from the web or phone	N	N	Y
WEB CLIENT SPECIFIC				
ACCESS TO AVAILABILITY FILTERS	Filter calls based on contacts, directory and phone numbers	N	N	Y
ACCESS TO FIND-ME	Ability to configure and manage Find-Me services via personal web portal	N	N	Y
ACCESS TO ASSIGN CALLS	Ability to assign mailbox routing to another person	N	N	Y
ACCESS TO LOCATIONS CALENDARS	Ability to schedule from the web your location call routing	Y	Y	Y
PHONE SPECIFIC				
VOICE VERIFICATION (1)	Speech biometrics to provide secure authentication to users accessing their mailbox over the phone	N	N	Y
SPEECH ACCESS TO PUBLIC CONTACTS	Ability to search public contact directory by speech recognition to initiate a live call or send a voice email	Y	Y	Y
SPEECH ACCESS TO PRIVATE CONTACTS	Ability to search private contact directory by speech recognition to initiate a live call or send a voice email	N	N	Y

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PHONE SPECIFIC				
UC MOBILE	UC client which may be downloaded to users' mobile or smart phone	N	N	Y
SMS	Ability to send SMS via web, UC desktop client or mobile client	N	N	Y
UC CLIENT MANAGER	UC software that can be run from Windows, Mac OS and Web (gadget)	N	N	Y
SCREEN POPS	Active call control indication on incoming calls	N	N	Y
PIM INTEGRATION	Ability to pop records from external applications (Outlook, Maximizer, ACT!, Salesforce.com, MS Dynamics, Custom API)	N	N	Y
INSTANT MESSAGING	Secure internal instant messaging between UC Clients (desktop, mobile, web gadget)	N	N	Y
PRESENCE MANAGEMENT	Ability to view and manage status, availability and location over the phone, UC Clients (desktop, mobile, web gadget), Web Client, and federate presence with supported applications (GTalk, Skype, MSN, OCS, Outlook)	N	N	Y
ACCESS TO VISUAL DIRECTORY & BUDDY LIST	View corporate directory and personal work groups from UC Clients (desktop, mobile, web gadget) and view live presence	N	N	Y
DESKTOP DIALING WITH IP DIALER	Ability to do click-to-dial from any Windows based application or browser and web gadget	N	N	Y
CALL LOG WINDOW	View live call history (from UC clients, web client, email inbox)	N	N	Y
SYNCHRONIZED CONTACTS	Ability to have contacts synchronized with your existing email platform contacts (MS Exchange, Google Apps)	N	N	Y
SYNCHRONIZED CALENDAR	Ability to have calendar synchronization with your existing email platform contacts (MS Exchange, Google Apps) to enable presence based routing and voicemail	N	N	Y

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INBOX ACCESS				
WEB CLIENT				
ADMINISTRATION	Ability to administrate mailbox from personal web portal	Y	Y	Y
ACCESS TO INBOX	Ability to check voice and fax mail from personal web portal	Y	Y	Y
ACCESS TO EMAIL MESSAGES	Ability to check email from personal web portal (requires IMAP to be enabled)	N	Y	Y
PHONE ACCESS				
ACCESS TO VM FROM PHONE	Ability to check voice messages over the phone	Y	Y	Y
ACCESS TO FAX MESSAGES FROM PHONE	Ability to check, print or forward fax messages over the phone	Y	Y	Y
ACCESS TO EMAIL MESSAGES FROM PHONE	Ability to check email over the phone (requires IMAP to be enabled)	N	Y	Y
SYNCHRONIZATION MODE				
IMAP TSE	Ability to synchronize email inbox with voicemail inbox using secure IMAP synchronization	N	Y	Y (3)
CONTACTS	Ability to have contacts synchronized with your existing email platform contacts (MS Exchange, Google Apps)	N	N	Y
CALENDAR	Ability to have calendar synchronization with your existing email platform contacts (MS Exchange, Google Apps) to enable presence based routing and voicemail	N	N	Y
OUTBOUND DESKTOP FAXING CAPABILITIES (ODFC)	Ability to send faxes from personal desktop or through the web	N	N	Y
OTHER FEATURES				
TRANSCRIPTION (2)		N	Y	Y
SEND URL (WEBLINK) (2)		N	Y	Y

Note: Fax Desktops enable all users (except UC Users - capability included) to fax out from their desktop

(1): Voice verification has a dependency on speech recognition services.

(2): Transcription and Send URL require a separate licenses to be activated, which is separate from user type requirements.

(3): Messages only