



WEEKLY MESSAGELINK

Tuesday, September 22, 2009

Value of UC to the Education Market



Community outreach solutions using voice processing technology on behalf of teachers, students and parents provides security, access and solid ROI to the institution.

A 24-hour Hotline for Homework Assignments allows students to get their homework right away, 24 hours a day. A simple call from a touch-tone phone is all it takes to stay informed and receive the latest homework assignments.

How does it work?

With the standard voice menus, forms and IVR (interactive voice response) technology, users can create custom Homework Hotlines that can greet callers and instruct the user on how to retrieve their homework assignment. A caller will simply need to press a touch-tone number to access their assignment. The Homework Hotline is easy to implement and simple to use. School staff can control selections and update message recordings with ease.

The IVR module allows custom applications to be created that include the ability to call parents and inform them of student absences, school activities and emergency messages - saving money on manpower, labor costs, paper and postage. The Telephony Office-LinX voice processing system from Esnatech can call parents and deliver vital information by leaving a private and secure message.

Key Features: 24Hr Information Hotline

Use this feature to give parents access to daily school information such as:

- School schedules
- Field trips
- Guidance and attendance information
- Extra-curricular activities
- Sport schedules

Parents have access to school information "around the clock." The main school phone number can also be forwarded to the Telephony Office-LinX system after hours and access all of the voice processing features.

Homework Hotline – Parents and students have the convenience of retrieving assigned class homework using any touch-tone phone. Teachers can record assignments in minutes. Parents can stay current with their children's homework assignments and students are required to become more responsible.

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