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all your daily communications

messageLINK

ESNATECH LAUNCHES POST-SALES SUPPORT FEEDBACK FORUM

In its never-ending efforts to deliver the best support available in the industry, Esnatech has added a post-sales support forum that allows partners to provide detailed feedback on the experience of their most recent deployment of unified communications. With the increase of demand on technology it is not sufficient enough just to provide a great solution, it has to be a solid simple application that provides the whole scope of customer satisfaction including pre-sales consulting and engineering and post-sales support and assistance.

Esnatech understands this with its 20-year plus experience in the application industry specifically telecommunications. "The devil is in the details," and the organization that recognizes this, and focuses on delivering the details will emerge as market leaders in this space.

Our feedback forum is now live. Each time a ticket is closed in support, the technician gets a notification e-mail that the ticket is now closed and this e-mail has a link to our new site where they can review our feedback and provide their own in a never-ending quest for collaboration to improve the overall satisfaction of our customers.

[http://www.esnatech.com/forms/support_survey.asp?TicketNum=00005256&CaseOwner=ScottMcHardy&SiteName=Esna Support Site&DealerName=Esna Technologies Inc.&ContactName=ScottMcHardy](http://www.esnatech.com/forms/support_survey.asp?TicketNum=00005256&CaseOwner=ScottMcHardy&SiteName=Esna%20Support%20Site&DealerName=Esna%20Technologies%20Inc.&ContactName=ScottMcHardy)



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