



Unify & Simplify  
all your daily communications

## messageLINK

### ESNATECH LANUNCHES ONLINE HELP FOR UC

Esnatech has just launched an online education session on how to best utilize its award-winning Unified Communications desktop software, LINK UC Client Manager

LINK is a real-time presence management solution for the Telephony Office-LinX Unified Communications platform. LINK delivers live desktop communications between voice and data networks. Organizations know in real-time the availability of their workforce and provide individuals the tools to communicate with one another instantly. Leveraging both data and wireless networks for instant text and SMS messaging from any device.

LINK is business desktop software that enables real-time instant communications between employees, customers and suppliers to enable business productivity, customer service and cost savings.

Delivering:

- \* Instant messaging to any device or desktop
- \* Real-time secure presence and availability across your workforce
- \* Outlook integration for contact dialing and incoming screen-pops
- \* Call logging and recording integrated to email
- \* Screen-pops support for Microsoft Outlook, Multiactive Maximizer, Goldmine and ACT
- \* CRM integration for informal call centres with API script - for example, Microsoft CRM support
- \* SMS text-messaging from Outlook

The new online tutorial is available to all users at:

[http://www.esnatech.com/services/education/eLearning/tol/misc/UC\\_Client\\_Manager.aspx](http://www.esnatech.com/services/education/eLearning/tol/misc/UC_Client_Manager.aspx)



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